

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: November 2013 Bulletin # 13 002 13 (031)		Source: 29/2013 Name: Shawn McLean Title: Service & Technical Manager Phone: 201-307-4131				



BMW Motorrad USA Service Information Bulletin

****Notice of recall 13V-526****

Subject: Software update, DME

Model: K 1600 GT (K48, 0611), K 1600 GTL (K48, 0612)

Details: Within the framework of quality monitoring, BMW Motorrad has ascertained that in rare cases fault entry 0x21F960 (throttle valve 1, comparison error, adapted values) is written into the fault memory of the DME control unit. The result is that the motorcycle switches to an emergency-operation program. Depending on operating condition, the possibility of the engine shutting down under these circumstances cannot be excluded.

Vehicles affected: In order to determine if a specific vehicle is affected by this Recall Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin.

NHTSA Statement: PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE VEHICLE IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW Motorcycle dealers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMW Motorrad USA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, dealers must ensure that all recalls on vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits dealers from selling or leasing the vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to motorcycles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW motorcycle dealers should not sell or use parts that have been recalled by BMW Motorrad USA. Please follow the specific instructions provided by BMW Motorrad USA on the return or disposition of the parts.

Production Solution: Vehicles produced since March 12, 2013 have optimized software for the DME control units (integration level K001-12-02-500).

Aftersales Solution: The vehicles affected require a software update; this update has to be performed with ISTA/P version 2.46.0 or higher. It is essential to confirm the ISTA/P version used in the final report.

Warranty: The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall Campaign is through normal claim entry utilizing the following information:

Warranty Processing Information:	Defect code: 00 00 13 15 00	Programming engine control unit.
	Labor codes: 00 60 274*	Programming engine control unit, 5 FRUs

*Main Work 00 60 274 - this main labor operation crediting 5 FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Contact: Service and Technical Manager